

POSITION DESCRIPTION

Netball ACT General Manager

Organisation Information:

Netball is one of Australia's leading participation sports and the country's leading women's sport. With strong community roots, growing participation and the 2027 Netball World Cup in Sydney, it is an exciting time for the sport.

Netball ACT (NACT) is the peak body for netball in the ACT and a Member Organisation of Netball Australia. Our purpose is to lead and support the ACT community to inspire and grow netball.

The General Manager is a newly established role leading day-to-day operations and integrated delivery across competitions, participation, pathways, performance, workforce, facilities, events, commercial outcomes and member services. The role works closely with the CEO, staff, contractors, Member Associations and stakeholders to ensure services are coordinated, high quality and aligned to strategy.

Position Description:

Position Title	General Manager
Organisational Relationships	Reports to: Chief Executive Officer Direct Reports: Operational and netball delivery staff Key Relationships: Chief Executive Officer, NACT Board and Board Committees as required, NACT staff and contractors, Member Associations, Netball Australia, fellow Member Organisations, NACT members, athletes, coaches, umpires, volunteers, commercial partners, service providers, advisory panels and working groups
Stakeholder Relationships	Internal: NACT employees, contractors, volunteers, Board committees, advisory panels and working groups as relevant to the role. External: Netball Australia, fellow Netball Australia Member Organisations, Member Associations, community sport partners, commercial partners, schools, community groups, facility users and the broader ACT netball community.
Position Profile and Primary Objectives	The General Manager leads Netball ACT's integrated operational and netball delivery functions, ensuring competitions, programs, events, facilities and member services are well planned, coordinated and delivered to a high standard. The role strengthens accountability, improves internal coordination and provides clear operational leadership across the ACT netball community.

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Position Capabilities	The General Manager will bring strong operational leadership, people management, sport delivery, facility management and stakeholder engagement capability. The successful candidate will manage competing priorities, lead multidisciplinary teams, translate strategy into practical delivery plans and support a culture of accountability, collaboration, service and continuous improvement.
Position Location	The position will be based at the SolarHub ACT Netball Centre. Some domestic travel may be required from time to time to attend scheduled meetings, events, competitions and stakeholder activities.
Salary / Tenure / Hours	Full time; 38 hours per week. Some evening and weekend work is required to support competitions, programs, events, facility operations and stakeholder engagement. The General Manager may attend Board committee meetings, Member Association meetings, Netball Australia meetings, NACT events and stakeholder forums as required. A remuneration package will be offered based on skills and experience. NACT values its staff and supports professional development.

Selection Criteria:

Applications will be assessed against the following essential and preferred selection criteria. The essential criteria outline the core capabilities required to perform the role effectively, while the preferred criteria identify additional experience or strengths that may further support the role and broader organisational leadership needs.

Essential Selection Criteria	Requirements
Operational Leadership and Judgement	Demonstrated ability to lead day-to-day operations in line with strategy, annual plans, budgets and approved structures; manage competing priorities; make sound practical decisions; embed clear roles, reporting lines and decision-making; and ensure systems, policies and procedures support efficient, compliant and professional operations.
People and Team Leadership	Proven ability to lead staff, contractors, advisory panels or multidisciplinary teams; set clear priorities; manage performance; build capability through communication, coaching and feedback; support change; and foster an inclusive, respectful, safe and service-focused workplace culture.
Sport, Program and Delivery	Strong understanding of community sport, participation, competitions, programs, pathways, high performance, coach and umpire development, athlete management and events, with the ability to translate strategy into well planned, resourced, communicated and coordinated delivery across multiple areas.

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Stakeholder Engagement and Communication	Ability to build trusted relationships, communicate clearly, resolve issues and work effectively with staff, members, volunteers, partners, service providers, Member Associations and community stakeholders, including supporting regular engagement, shared planning, role clarity and appropriate escalation of matters.
Governance, Risk, Compliance and WHS	Sound understanding of operational risk, governance, compliance, child safety, integrity and WHS obligations, with the ability to ensure competitions, programs, events, facilities, people and stakeholder activities align with legislation, NACT policies, Netball Australia requirements, competition rules, frameworks and risk processes.
Financial and Resource Management	Financial literacy and demonstrated ability to manage operational budgets and resources within approved parameters, support budget preparation, monitoring and reporting, apply cost controls, and ensure programs, events and facility use are planned with clear financial assumptions and revenue considerations.

Preferred Selection Criteria	Highly Regarded Experience
Netball, Pathways or Community Sport Expertise	Experience in netball, a State Sporting Organisation, Member Association, club, competition, pathway, athlete management, coach or umpire development, high performance, participation or broader community sport environment.
Facilities, Events or Commercial Delivery	Experience managing facilities, events, venue operations, bookings, maintenance coordination, contractors, risk controls, user requirements, commercial partnerships or service providers, with a focus on safe, accessible, well-presented and community-focused facilities.
Qualifications	A tertiary qualification in sport management, business, management, leadership or a related field is desirable. Equivalent experience in sport, not-for-profit, member-based, community or operational management environments will also be highly regarded.

Application Requirements:

Applicants are invited to submit a current resume and a brief cover letter outlining their relevant experience, leadership approach and interest in the role.

Applications must be emailed to katrina.roff@netballact.com.au by 5.00pm on Monday 24 August.